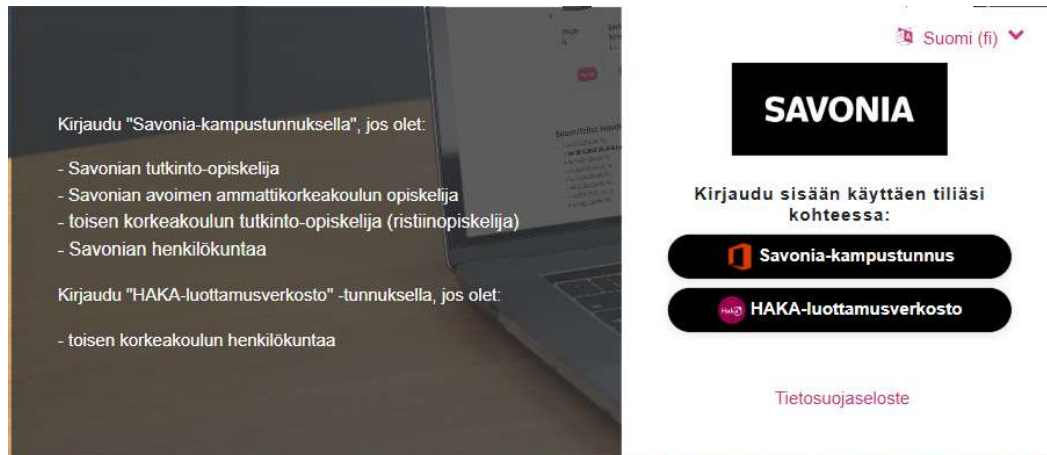
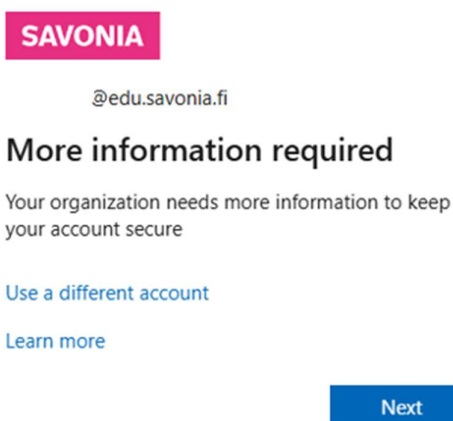


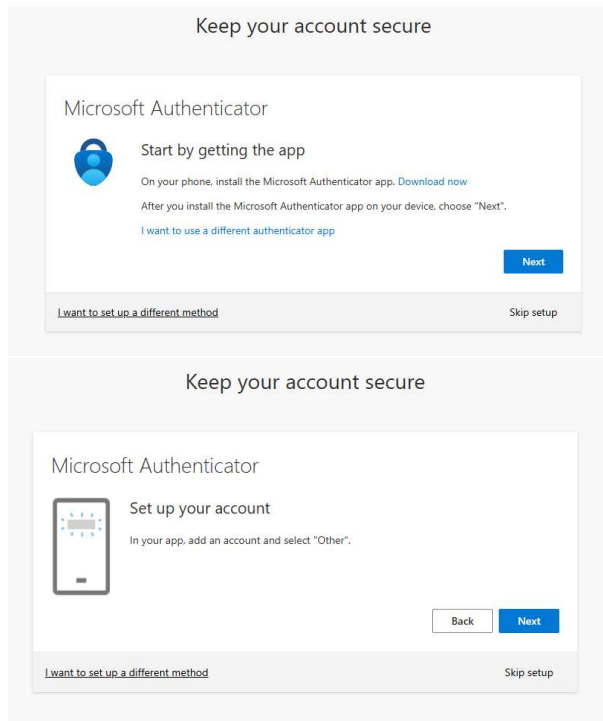
1. Go to <https://account.savonia.fi> -> Savonia username to get your Savonia ID. Log in to the service with strong authentication. You will need your online banking credentials, a mobile certificate or a certificate card.
2. Open Savonia learning environment
 - Moodle: <https://moodle.savonia.fi>
 - Edunia: <https://edunia.savonia.fi>
 - Valintakurssi-moodle: <https://valintakurssi.savonia.fi>
3. Log in under Savonia-kampustunnus with your Savonia username (email address) and password.



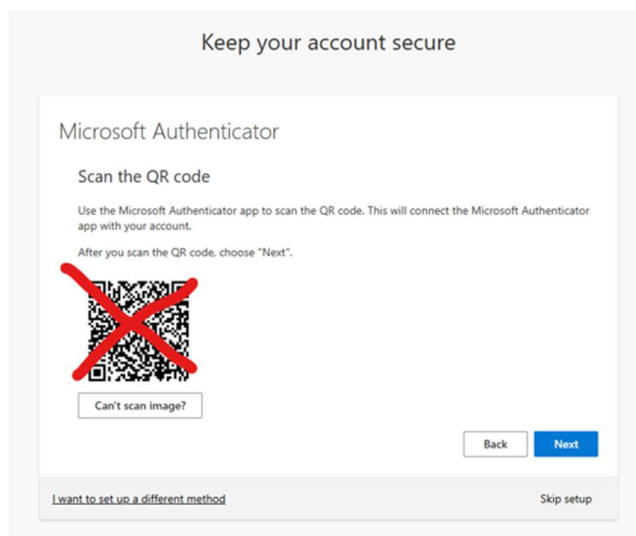
- If you are not asked for credentials, but instead receive an error message, open the Savonia learning environment in private browsing mode:
 - New Private Window (Firefox)
 - Safety - InPrivate Browsing (Internet Explorer)
 - New Incognito Window (Chrome)
 - File – New Private Window (Safari)
 - File – New Private Window (Opera)
4. The system will display a message “More information required”. Click “Next” at this point.



5. Download the Microsoft authenticator app from your phone's app store. Once the app is installed, press "Next" and "Next"

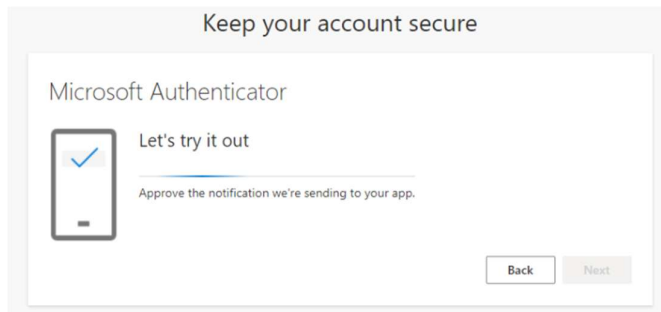


6. Open the authenticator app on your phone and select add account -> work or school account -> scan/read QR code (the menu may be slightly different depending on your phone model)
7. Use your phone's authenticator app to scan the QR code on your computer/device screen



8. When the account appears in the phone authenticator, you can press "Next"

9. Enter the 2-digit code into the phone authenticator, or the 6-digit code from the phone authenticator to the computer, depending on which authentication method is used. The choice must be confirmed with a pin code/biometric identification (if used)



10. Finally, press “Next” and “Done”. The installation is successful when you reach the home page of the learning environment.

